

Menu Bar

The Menu Bar appears before the Admin Menu in the upper right corner of the web portal and contains: Available Printers, Knowledge Base & Support Bot

- [Menu Bar: Available Printers](#)
- [Menu Bar: Available Printers: Calibrate Printer from Web](#)
- [Menu Bar: Available Printers: Printer Profile](#)
- [Menu Bar: Knowledge Base](#)
- [Coming Soon...](#)

Menu Bar: Available Printers

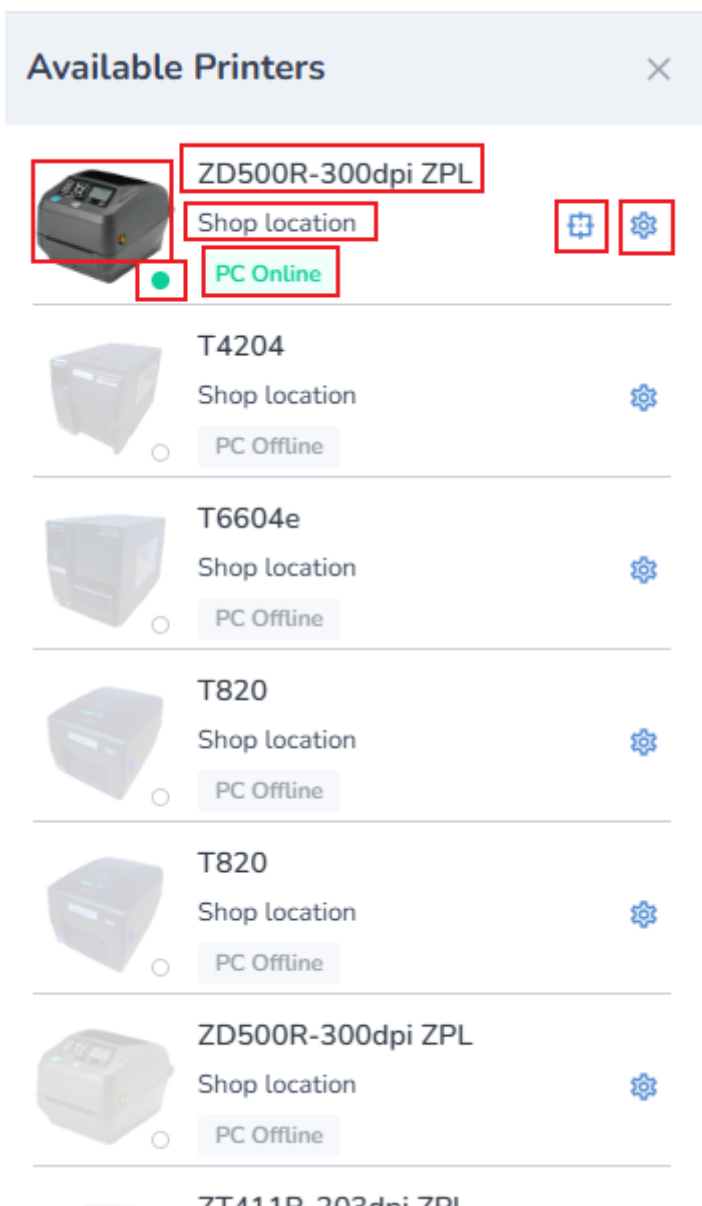
Outline of available printers menu

It includes a list of all available printers

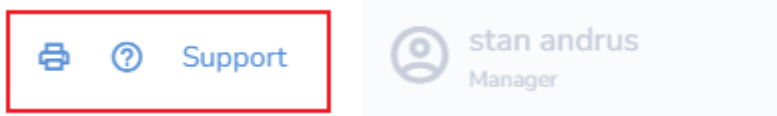
Each printer includes an image, and the make and model of each.

It includes a connectivity indicator if the printer is connected (green dot) or disconnected (outline), and notice if host PC is online or offline.

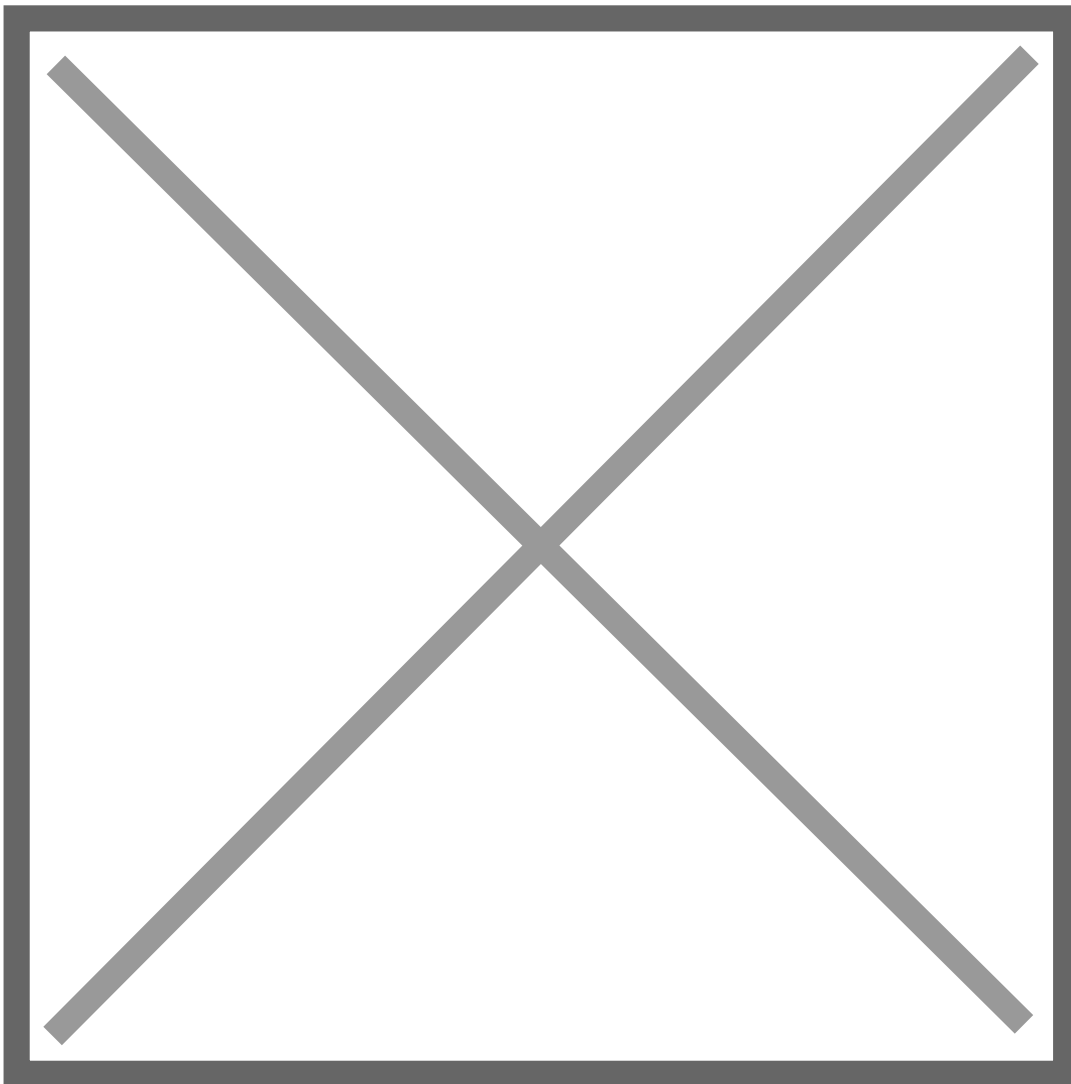
It includes two buttons: Web Calibration and Printer Profile



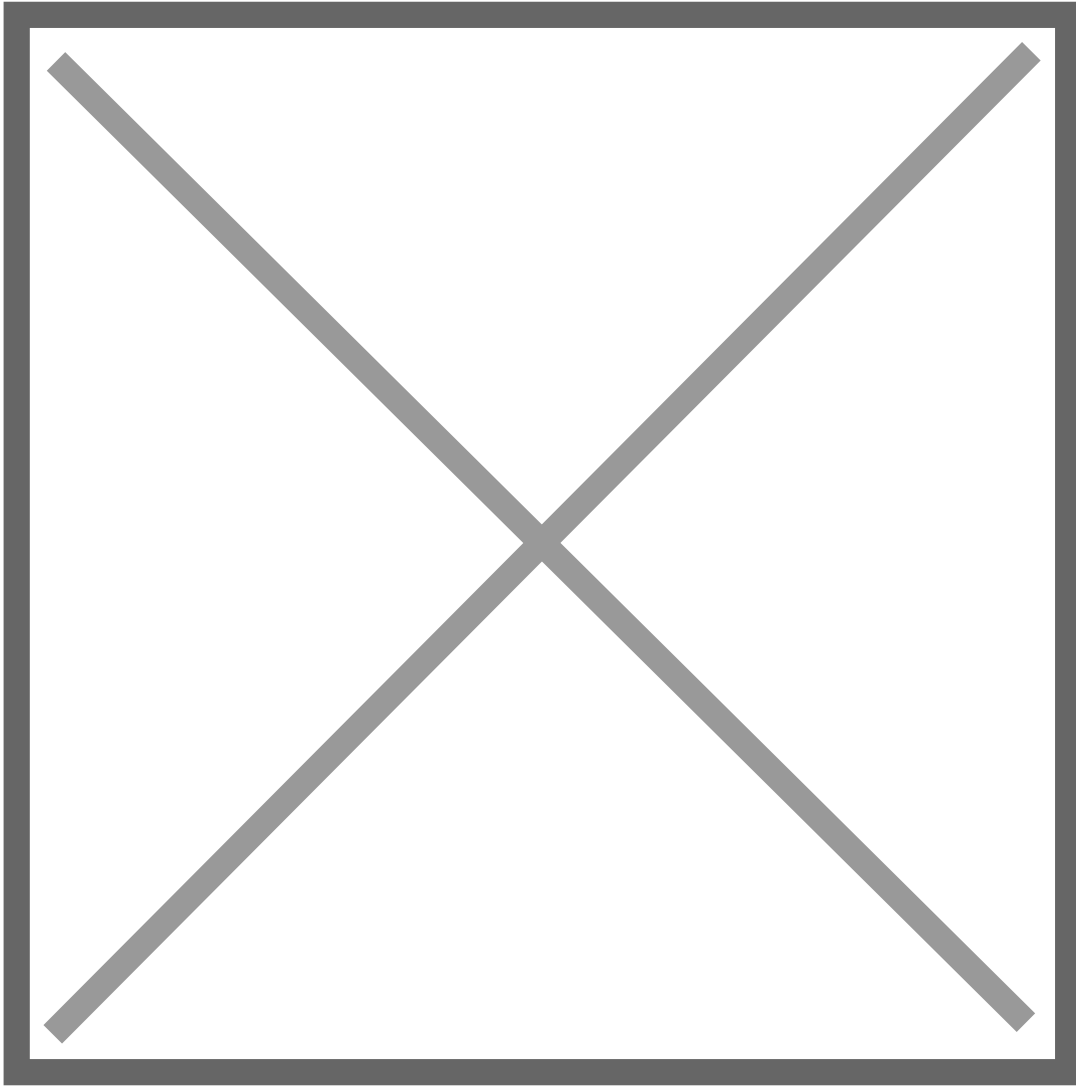
Menu Bar: Available Printers: Calibrate Printer from Web



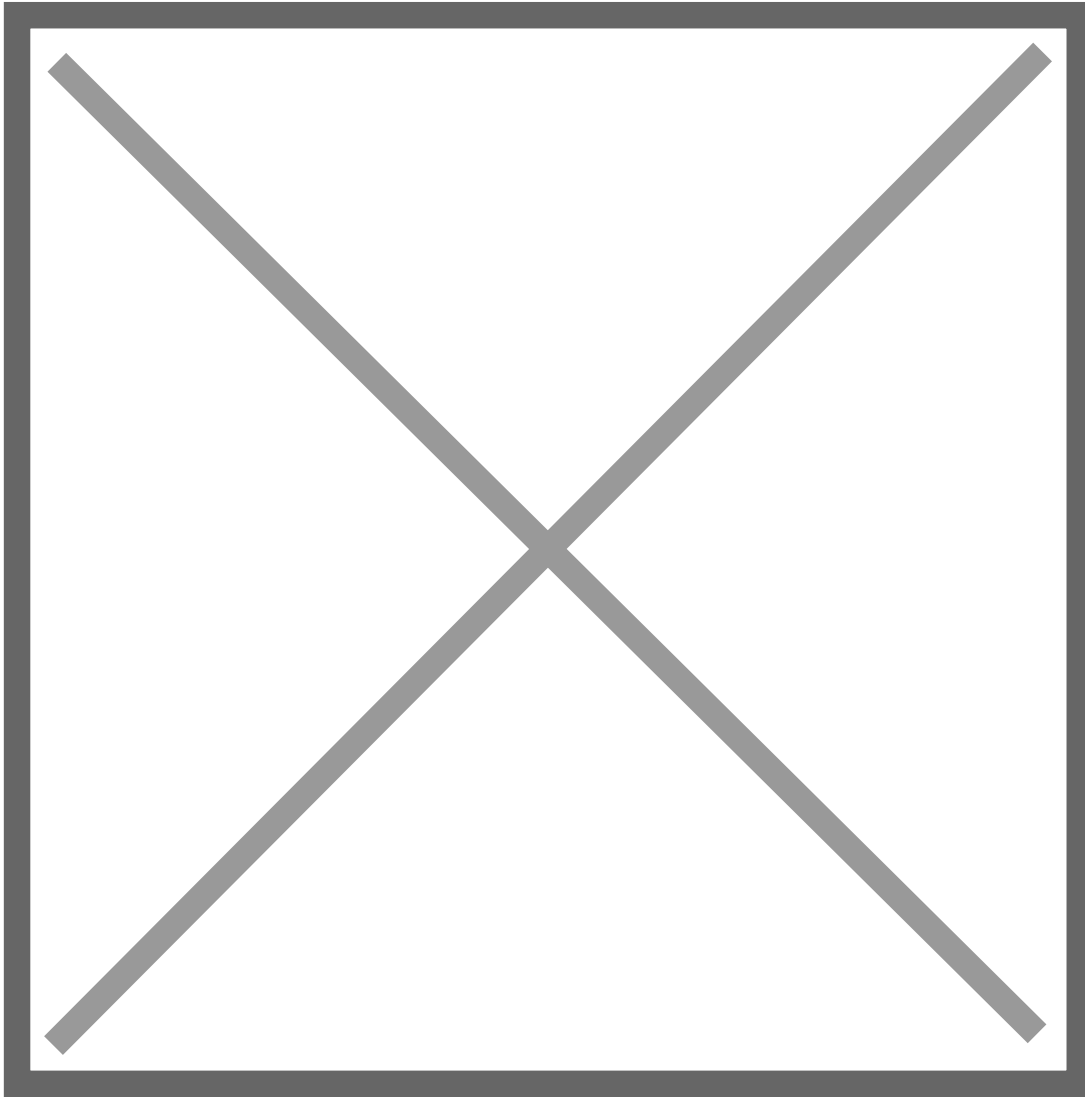
- Access the Available Printers icon at the top-right of the page.



Locate the desired print station and click the Calibrate icon to the right.



Finally, click Calibrate to start the calibration process.



- Accepting this prompt will then send both the media and ribbon and RFID calibrations to the printer, which will proceed automatically with the following steps:
 - Media and Ribbon.
 - Then a pause for roughly 10 seconds.
 - And then the RF calibration, which will take longer; the labels will periodically inch out of the printer for approximately one minute. At the end of the process it will feed out 2 or 3 labels before stopping completely.
- After the calibration has completed:
 - Open the printer and roll back the labels so the blank tags may be used—precision is not necessary
 - Un-pause the printer
 - Now you are ready to print.

If the printer continues to VOID labels, repeat the process. If the issue persists, perform a calibration directly from the printer itself.

Menu Bar: Available Printers: Printer Profile

From the Menu Bar

Menu Bar: Knowledge Base

Coming Soon...

[Link to Compare Tool](#)

[Link to Onboarding Portal](#)

[Support Bot](#)