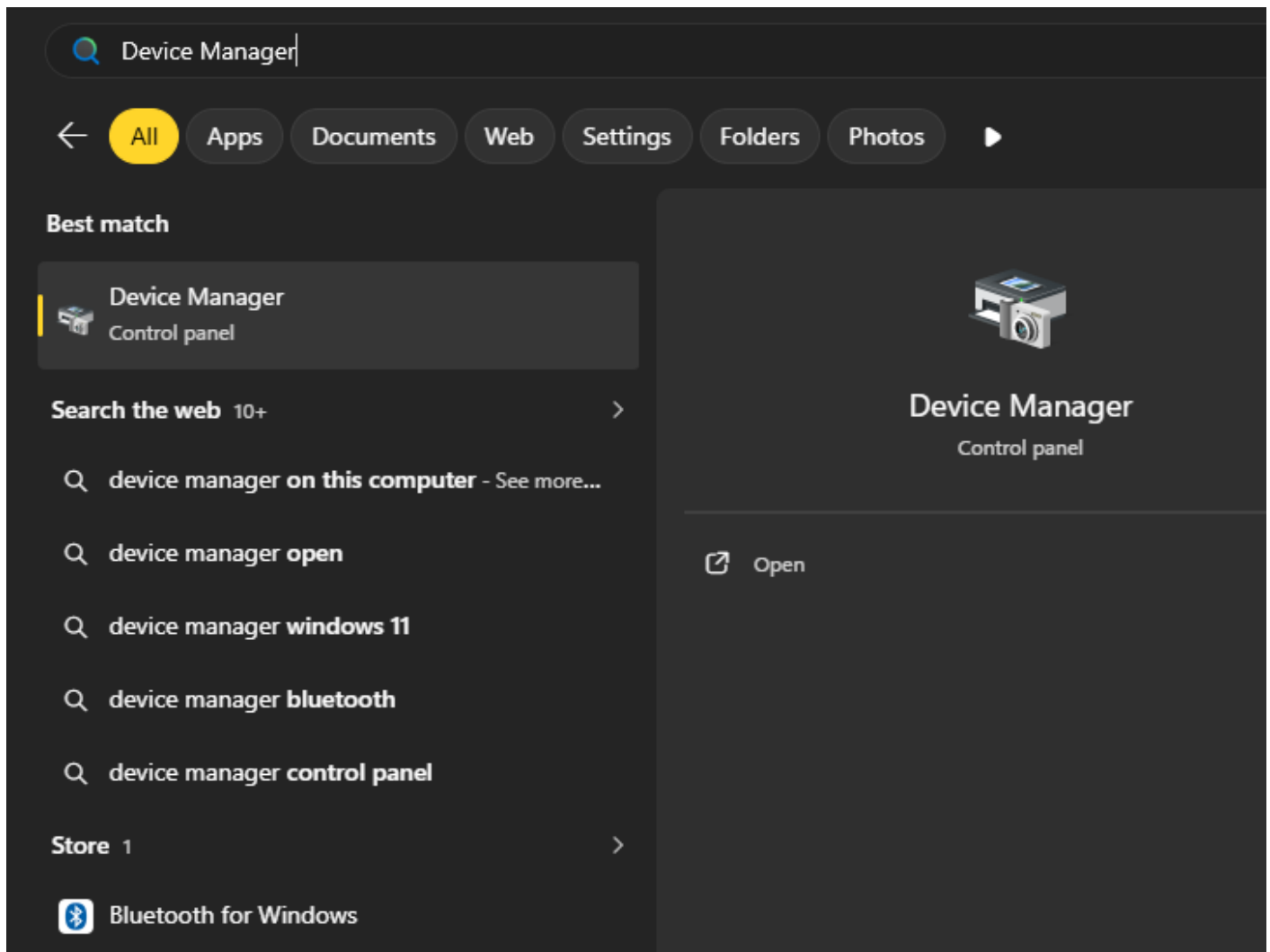
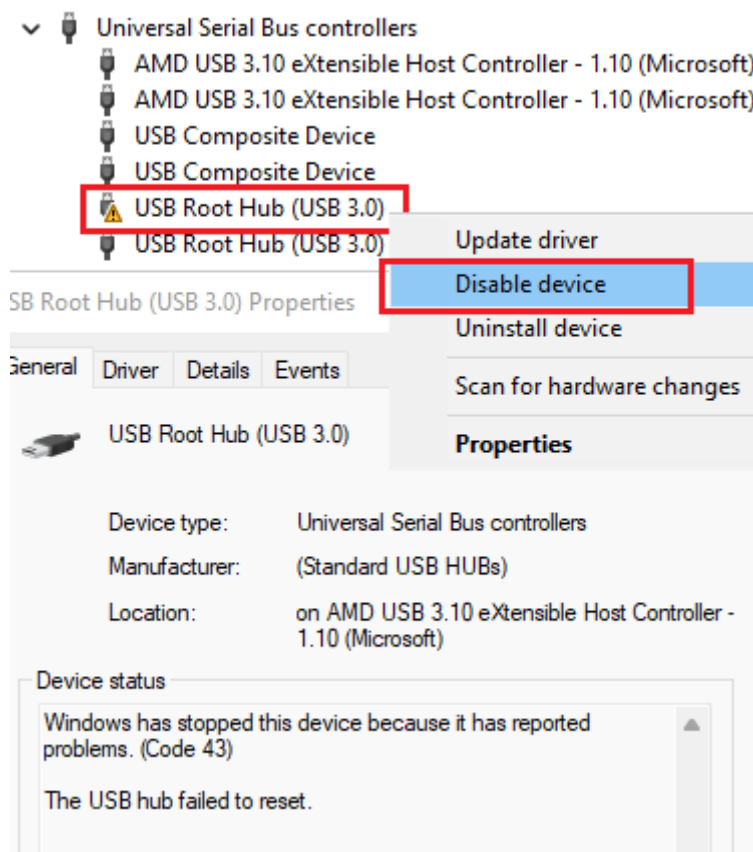


# Troubleshooting USB Connection

In the Windows Search bar, type **Device Manager** and open it.

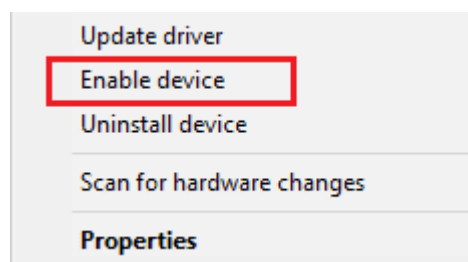


Expand the **Universal Serial Bus controllers** section in the Device Manager window.



Right-click the device with the warning icon, which is **USB Root Hub (USB 3.0)**, and click **Disable device**.

Wait a couple of seconds for the same device to appear with the "down arrow" icon, then right-click it and select **Enable Device**.



a couple of seconds for the same device to appear with the "down arrow" icon, then right-click

Now, the **USB Root Hub (USB 3.0)** should appear with the regular icon and work properly.

