

Troubleshooting

- [Contact Support](#)

Contact Support

Creating a ticket is the preferred way to contact us

Create a Ticket

The quickest way to contact support is by [creating a ticket](#). You will put in your email and information, and you will receive an email from us within 2 hours. To create a ticket, you can click on the **Support** button in the top right of the [Simple RFID Web Portal](#)

  [Support](#)

It will bring you to this link

<https://support.simplerfid.com/support/tickets/new>

Email Support Directly

You can email support@simplerfid.com with any problems you have. The response could take a bit longer than creating a ticket.