

Web Portal: Resolution Center: Review and Resolve Mismatches

Make Adjustments to Partner Inventory

If you are auditing data from a spreadsheet or non-integrated source, follow [these instructions](#) to complete inventory adjustments.

Apply Adjustments

- 1. Check the boxes on the right
- 2. Click the **Sync** button to updated counts

Show summary

Shopify Unresolved 0 Simple RFID Actions 4 Partner Actions 3 Under Expected 0 Over Expected 0

Location: Shop location

Mismatched products

RFID actions

Partner actions

History

Audit Store

Search

Filter

1 selected

Sync

Ignore

Refresh

Title	SKU	Audit ID	Location	Reason	Previous Qty	Adjustment	Estimated Qty	Resolution date	Freshness	
 Jumpers Jumpers Brown m	JMP-BRN-M	Audit Store	Shop location		20	-1	19	17/08/2026 10:03 PM	0 d	☒
 ACCESSORIES ADIDAS CLASSIC BACKPACK black OS	AD-03-black-OS	Audit Store	Shop location		4	+7	11	17/08/2026 05:13 PM	0 d	☐
 Wilson Tennis Racket	WIL-TNRK	Audit Store	Shop location		4	+1	5	17/08/2026 05:13 PM	0 d	☐

Ignore

Use the Ignore button to clear items from the **Adjustments** list without making changes to the partner quantity.