

# Zebra ZD500R

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# ZD500R: Reset to Factory Defaults

Turn off the printer using the switch on the back.

Press and hold FEED + PAUSE while turning on the printer.

Continue holding FEED + PAUSE until the first control panel light turns off.

The printer configuration is now reset to the factory default values.

# ZD500R: Calibrate from Printer's Interface

**ATTENTION:** We suggest **first** performing the [calibration from the website](#). If the calibration fails, then follow these steps.

## Step 1: Media Calibration

Hold the PAUSE + CANCEL buttons for 2 seconds to start the media calibration.

## Step 2: RFID Calibration

Press the menu 'Home' (🏠) button. Navigate to the 'RFID' (📶) menu button and press the 'Select' (—) button.

Use the **Left** and **Right** navigation arrows to browse to the RFID CALIBRATE procedure. Press the select button (—) below the **START** on the lower right hand of the display.

The printer will slowly feed a label while adjusting the location and RFID read/write communication settings for your chosen RFID tag/label.

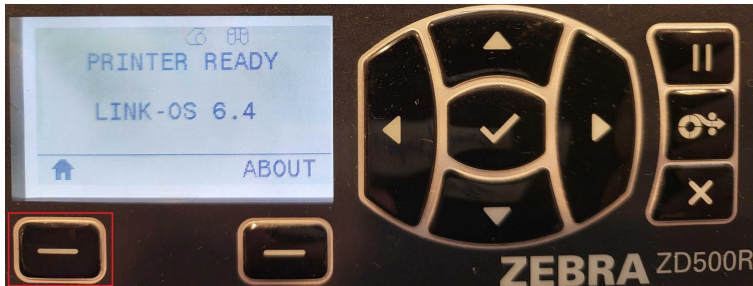
The printer will feed an additional label in some cases when calibration has completed successfully with the display message reading: READY

At this point, you can open the printer and roll the excess labels back inside. Then, close the printer, unpause it, and you will be ready to print.

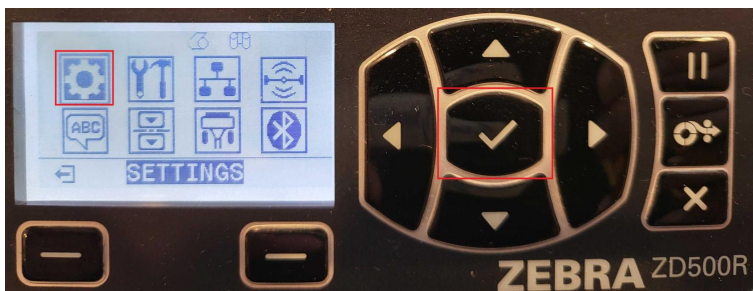
# ZD500R: Alignment

Adjusting the vertical print position on your labels

From the main screen, press the **Home** button (house icon).



Select **Settings** (gear icon).



Use the **right arrow** on the navigation buttons until you reach **LABEL TOP**.



Use the **up/down arrows** to adjust the value:



- Negative values move the print **toward the top** of the label.
- Positive values move it **away from the top**.
- Accepted range: **-120 to 120**.

When you're done, press the **Home** button again. Your changes will be automatically saved.