

# Printer Setup Instructions

## Set up your printer

Watch the video corresponding to your printer model for setup instructions, then continue for instructions to install the Print Client.

**Make sure you do both of these steps before your first onboarding call!**

## Desktop Printers

**Zebra Printer (ZD621R, ZD500R)**

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**Printronix Printer (T800)**

## Industrial Printers

**Zebra Printer (ZT411, ZT410)**

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**Printronix Printer (T6000e)**

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**Printronix Printer (T4000 series)**

<https://www.youtube.com/embed/WuINpotOIMc?si=mB4dfFdY7YqKTmu0>

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## Install the Print Client

# Step 1. Connect the printer to the device

The printer can be connected to the PC via **Network** or **USB**. Network method is generally more reliable, and therefore preferred if possible.

## **WARNING: MACOS DEVICES**

The macOS version of the Print Client is currently in beta. As such it has the following limitations:

- **The macOS Print Client requires Apple Silicon (M1 or later).** Macs with Intel processors are not compatible.
- **The macOS Print Client does not support Printronix printers via USB.** Zebra printers can be connected via USB, but Printronix printers can only be connected via local network.
- **The macOS Print Client will not work if certain USB storage devices are connected.** This can include flash drives, external hard drives, or even mobile phones. If you disconnect these devices, the print client will run.

## Network method

If connecting via network, use the provided CAT6 cable, or a network cable of your own, to attach the printer to your network.

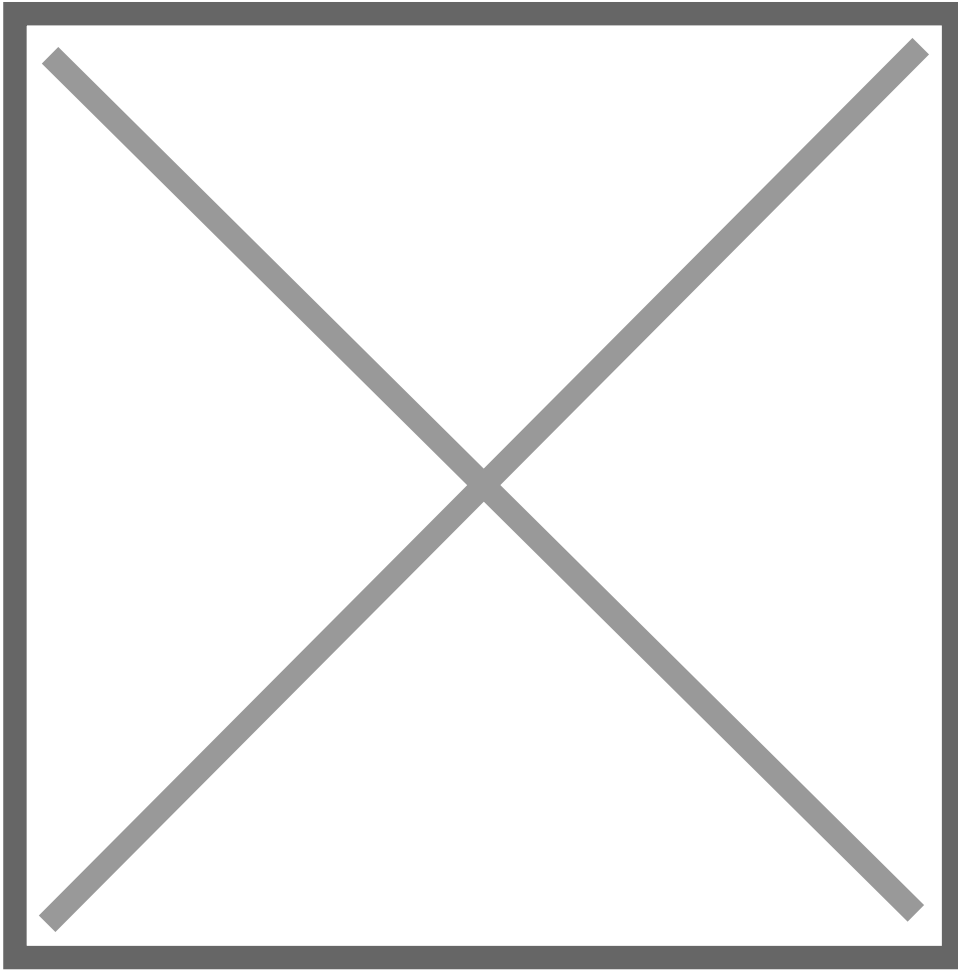
### Example



The printer must be on the same subnet as the host PC in order to be detected by the Print Client.

## USB method

If connecting via USB, plug the provided USB cable into your PC and printer. The **USB-A** connector should be plugged into the PC, while the **USB-B** connector should be plugged into the printer:



Last, for the USB method, you'll need to change the Interface setting on the printer to USB.

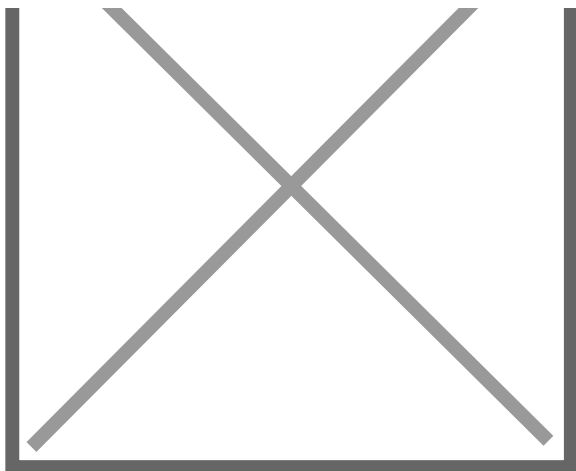
Such cable type is often used by regular inkjet/laser printers as well.

## Step 2. Install Print Client

If you are connecting a Printronix printer via USB, you must use the Windows version currently. macOS only supports Printronix printers via network connection.

### Download the Print Client:

1. **Login** to the [web portal](#)
2. **Click** on your account name in the top-right corner
3. **Click** "Resources"
4. On the resources page, under Printing Utilities, **click** "**Set-up Print Client Windows**" or "**Set-up Print Client macOS**" to download



## Printing Utilities

Zebra Designer

Set-up Print Client Windows

Set-up Print Client macOS **Beta**

Zebra Setup Utilities

## Install Client

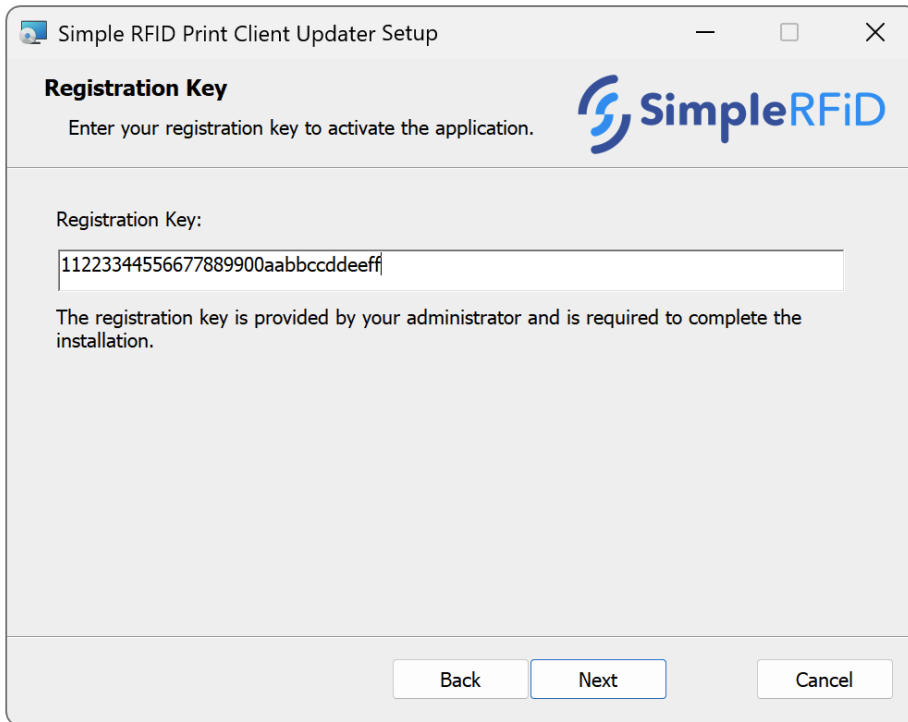
1. **Open** the downloaded file (**PrintClient.Updater.Installer.msi** or **PrintClientUpdater.Installer.pkg**). This will launch the installer.
2. **Follow** the steps in the installer. You will need to provide Administrator approval to complete the installation.
3. Enter your **Registration Key** when prompted. You can find this key on the web portal, on the **Customer Profile** page under **Printing Settings**.

**If you don't have access to the key, reach out to your manager.**

**If you are not prompted to enter the key, finish the installation, then [reach out to Simple RFID support](#) to connect your printer.**

## Printing Settings

Registration key: 11223344556677889900aabbccddeeff



4. When the installation is completed successfully, you can **close** the installer.

## Step 3. Assign Location

Please ask your manager to assign the location.

Here are the steps for manager:

1. **Go to** User Menu (click on the name on the top right)
2. **Select** Printers
3. **Find** the new Print Station (often on top, will have "*Not assigned*" under the location column)
4. **Click** the gear icon (⚙️) on the right from the Print Station)
5. In the Location dropdown, **set** the desired location
6. **Click** Apply

Once the printer is connected, it will appear on the Printers page, and in the Available Printers menu.

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