

Printer Setup Instructions

Set up your printer

Watch the video corresponding to your printer model for setup instructions, then continue for instructions to install the Print Client.

Make sure you do both of these steps before your first onboarding call!

Desktop Printers

Zebra Printer (ZD621R, ZD500R)

Printronix Printer (T800)

Industrial Printers

Zebra Printer (ZT411, ZT410)

Printronix Printer (T6000e)

Printronix Printer (T4000 series)

<https://www.youtube.com/embed/WuINpotOIMc?si=mB4dfFdY7YqKTmu0>

Install the Print Client

Step 1. Connect the printer to the device

The printer can be connected to the PC via **Network** or **USB**. Network method is generally more reliable, and therefore preferred if possible.

WARNING: MACOS DEVICES

The macOS version of the Print Client is currently in beta. As such it has the following limitations:

- **The macOS Print Client requires Apple Silicon (M1 or later).** Macs with Intel processors are not compatible.
- **The macOS Print Client does not support Printronix printers via USB.** Zebra printers can be connected via USB, but Printronix printers can only be connected via local network.
- **The macOS Print Client will not work if certain USB storage devices are connected.** This can include flash drives, external hard drives, or even mobile phones. If you disconnect these devices, the print client will run.

Network method

If connecting via network, use the provided CAT6 cable, or a network cable of your own, to attach the printer to your network.

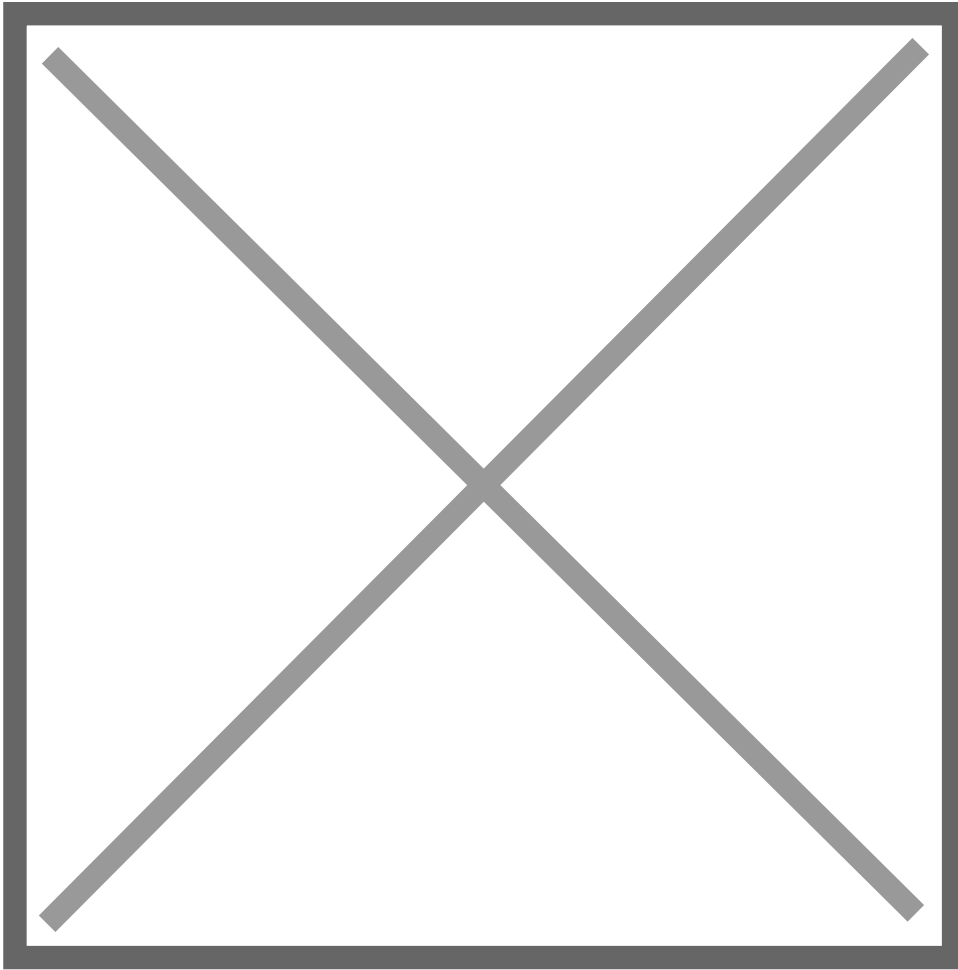
Example



The printer must be on the same subnet as the host PC in order to be detected by the Print Client.

USB method

If connecting via USB, plug the provided USB cable into your PC and printer. The **USB-A** connector should be plugged into the PC, while the **USB-B** connector should be plugged into the printer:



Last, for the USB method, you'll need to change the Interface setting on the printer to USB.

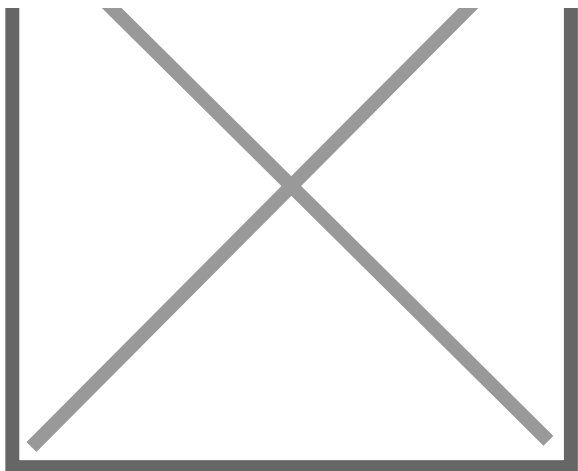
Such cable type is often used by regular inkjet/laser printers as well.

Step 2. Install Print Client

If you are connecting a Printronix printer via USB, you must use the Windows version currently. macOS only supports Printronix printers via network connection.

Download the Print Client:

1. **Login** to the [web portal](#)
2. **Click** on your account name in the top-right corner
3. **Click** "Resources"
4. On the resources page, under Printing Utilities, **click** "***Set-up Print Client Windows***" or "***Set-up Print Client macOS***" to download



Printing Utilities

Zebra Designer

Set-up Print Client Windows

Set-up Print Client macOS

Beta

Zebra Setup Utilities

Install Client

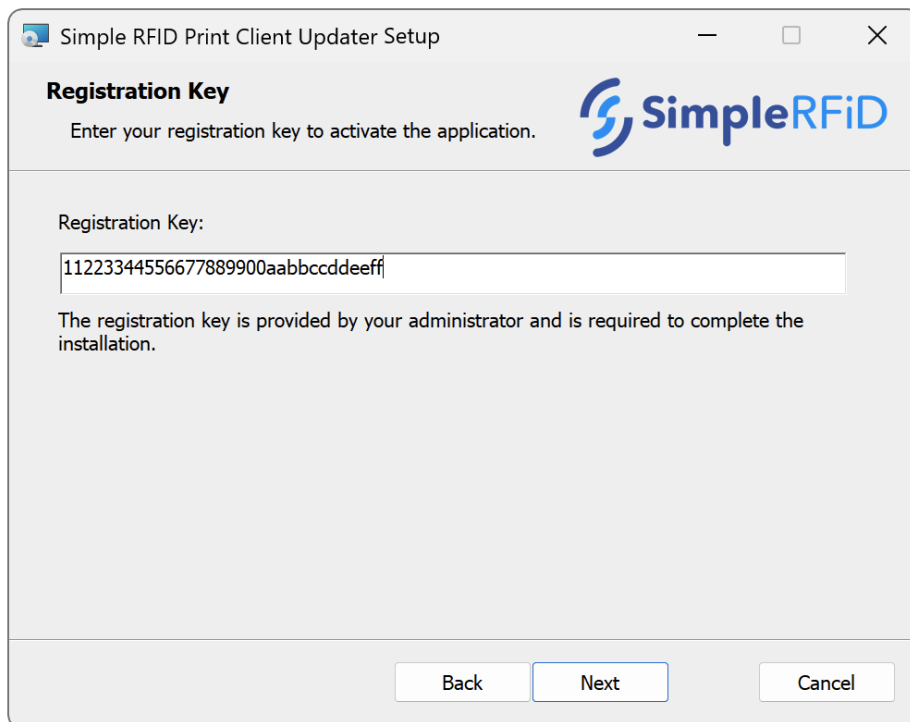
1. **Open** the downloaded file (**PrintClient.Updater.Installer.msi** or **PrintClientUpdater.Installer.pkg**). This will launch the installer.
2. **Follow** the steps in the installer. You will need to provide Administrator approval to complete the installation.
3. Enter your **Registration Key** when prompted. You can find this key on the web portal, on the **Customer Profile** page under **Printing Settings**.

If you don't have access to the key, reach out to your manager.

If you are not prompted to enter the key, finish the installation, then [reach out to Simple RFID support](#) to connect your printer.

Printing Settings

Registration key: 11223344556677889900aabbccddeeff



4. When the installation is completed successfully, you can **close** the installer.

Step 3. Assign Location

Please ask your manager to assign the location.

Here are the steps for manager:

1. **Go to** User Menu (click on the name on the top right)
2. **Select** Printers
3. **Find** the new Print Station (often on top, will have "Not assigned" under the location column)
4. **Click** the gear icon (⚙️) on the right from the Print Station
5. In the Location dropdown, **set** the desired location
6. **Click** Apply

Once the printer is connected, it will appear on the Printers page, and in the Available Printers menu.

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Created 4 July 2025 07:43:39 by Oleksandr Kozachenko

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