

# Fixed Reader Issues

Troubleshooting fixed reader issues

- [Restart Fixed Reader Client](#)

# Restart Fixed Reader Client

Install Print Client

Restarting the Fixed Reader Client on the host PC can usually resolve issues related to fixed reader connectivity.

- From the HOST PC, type into the Windows start menu "Services."



- Then from the HOST PC Services page



- Scroll down until you locate "SimpleRFID Fixed Reader Client" (The list is alphabetized)
- Click "SimpleRFID Fixed Reader Client"



- On the left, click "Restart."



After a few minutes, you should see your fixed reader back online. If the device is still offline, confirm that the host PC is connected to the internet, and contact [support@simplerfid.com](mailto:support@simplerfid.com).